



# Submit a complaint/ grievance

Service Code: 2

Service

G2C

Service Type:

Classification:

Variation Service

SubService Type:

Pariorty

Service :

No

#### **Service Duration**

The time taken by the customer to obtain the service: 15 working days

#### **Service Fees**

• 20

### **Service Description**

Request submitted by the applicant or his Attorney against case dropping decision made by the Public Prosecution.

#### **Service steps and procedures**

- Login with UAE Pass / Create Account.
- Submit a grievance request

- Payment of fees.
- Decision to accept or reject the grievance

## **Requirements and Documents**

- Create the application from the concerned person or his legal representative.
- Appeal against a decision made by the Public Prosecution of case dropping or no-suit.
- The user to be registered in Public Prosecution system

