

The Guideline for using Remote Trials

Introduction

This guide aims to clarify the procedures, technical standards, and legal requirements for the use of remote trial systems, ensuring justice is delivered with the highest levels of integrity and digital security, in accordance with UAE legislation.

1. Basic Requirements for Remote Trials

Technical Requirements



- A computer or smartphone with an internet connection.
- A webcam and microphone with adequate quality.
- An approved electronic court platform that supports encryption and data protection.
- Login using UAEPASS or approved authentication methods.



(For any technical inquiries, please contact the court's technical support team.)

Legal Requirements

Notifying all parties of the hearing date and participation method well in advance.

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Ensuring the right to defense by providing instant communication channels between litigants and lawyers

Electronic recording of hearing proceedings

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Ensuring that all parties have been granted digital access to the hearing

2. Steps to Attend a Remote Court Hearing

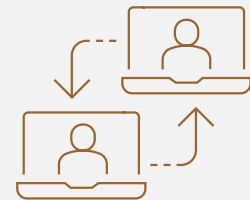
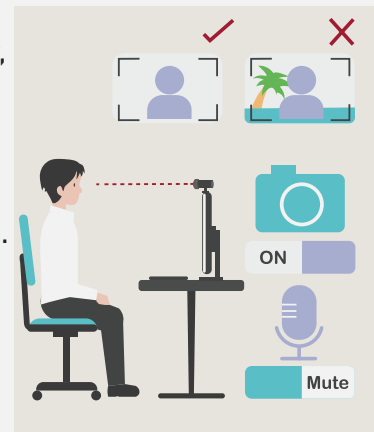
Before the Hearing

- Ensure your device is functioning properly.
- Check your internet speed to avoid disruptions.
- Obtain the hearing link and log in at least 15 minutes before the scheduled time.
- Make sure to be in a quiet, appropriate place that respect the dignity of the Judiciary.



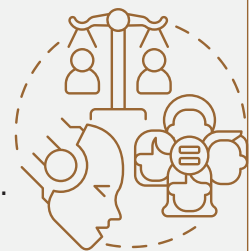
During the Hearing

- Adhere to court etiquette: Keep your camera on, speak clearly, and avoid interruptions.
- Listen carefully to the judge's instructions.
- Use the «Raise Hand» feature if you need to speak.
- Do not record or share the session without official permission.
- Avoid using offensive language, making inappropriate gestures, or engaging in disrespectful behavior towards your opponents or anyone else.
- Wait for the judge's decision or instructions before taking any action.



3. Security Regulations and Privacy Protection

- All sessions are encrypted to ensure information confidentiality.
- Recording sessions is strictly prohibited unless officially authorized by the court.
- Parties' identities are verified using UAEPASS technologies.
- Sharing session links with unauthorized individuals is strictly forbidden.



4. Handling Technical Issues During the Hearing

Issue	Immediate Action	Responsible Party
Audio or video disruption	Re-login, use an alternative device	User / Technical Support
Internet disconnection	Reconnect or request to rejoin	User
Court system failure	Use backup system or reschedule the session	Court / Technical Support
Party refusal to comply	Take appropriate legal action	Judge

5. Special Guidelines for Judges, Lawyers, Litigants, and Technical supporters

► For Judges

- Ensure all parties are ready before starting the session.
- Document all details using approved digital methods.
- Digital issuance of judgments.



► For Lawyers

- Prepare pleadings electronically along with supporting documents in advance.
- Ensure an instant communication channel with their client during the session.

► For Litigants

- Attend the session on time.
- Use clear and professional language.
- Respect court procedures and avoid interrupting the judge.



► For Technical Support Staff

- Intervene immediately in case of any court-related issue that isolates a participant from the session.
- Provide alternative solutions if the broadcast is interrupted or communication channels fail.

Conclusion

Remote litigation helps expedite procedures, reduce costs, and enhance access to justice while ensuring the highest standards of security and judicial integrity. By adhering to the outlined guidelines, a successful and efficient digital judicial experience can be achieved.